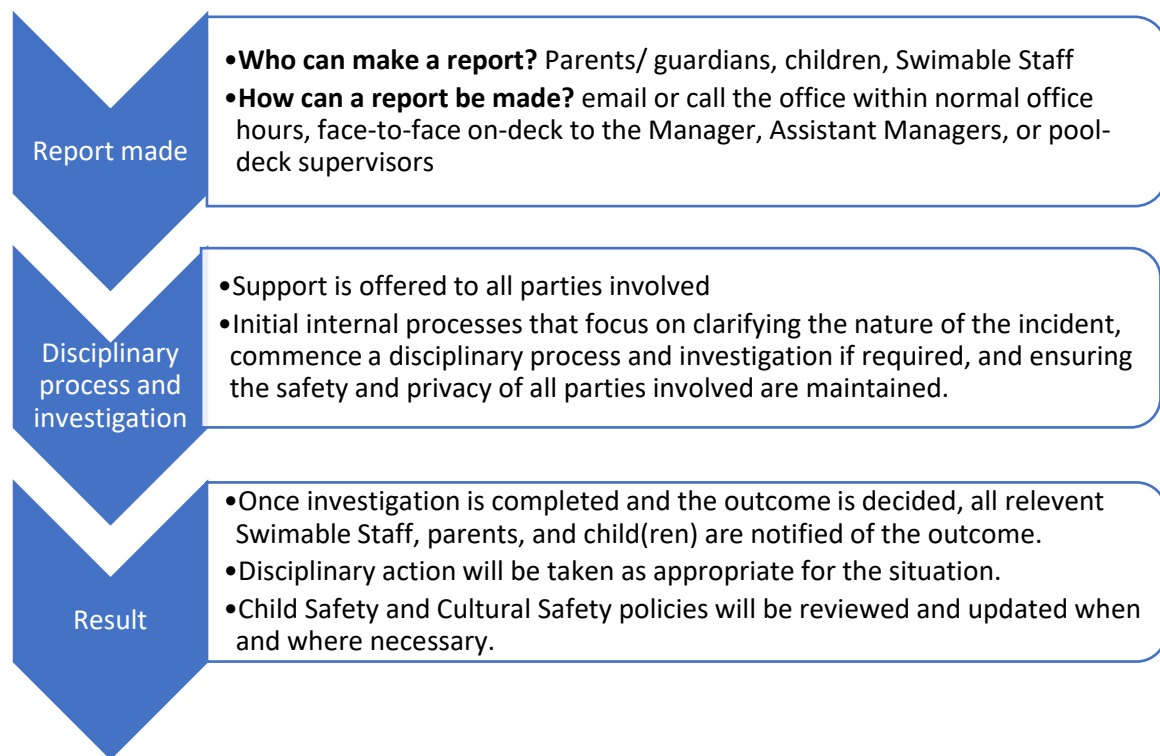


# Reporting Process and Complaints Handling System

Swimable will handle any complaints, grievances and allegations in a Child Safe manner consistent with its Child Safety and Cultural Safety policy.

The following chart outlines Swimable’s process for reports to be made by parents/guardians, children, and staff; and the complaints handling process:

## Reporting Process



Please call 000 to report serious crimes.